



מינהל המוצר התיירותי
TOURISM SERVICES ADMINISTRATION

מידע ועדכונים לגבי מעברי גבול יבשתיים
INFORMATION AND UPDATES REGARDING
ISRAEL'S LAND GATEWAYS
(English)

טאבה - TABA
יצחק רבין - YITZHAK RABIN
אלנבי - ALLENBY
נהר הירדן - JORDAN RIVER

2008

Dear Friends and Colleagues,

Tourism is soaring to record breaking heights and we expect this trend to continue.

In this booklet we have put together information regarding **Israel's Land Gateways** to better serve you and inform you of all relevant information. For Additional information, please view the internet site of the Israel Aviation Authority: <http://www.iaa.gov.il/Rashat/en-US/Borders/>

Passage to the Palestinian Authority Areas and Checkposts:

There are **several tourism crossings to the Palestinian Authority areas:** amongst them is the Kalendia Crossing to Ramallah, Rachel's Crossing to Bethlehem and the Jericho Crossing. Questions and assistance regarding Rachel's Crossing can be forwarded to Ms. Edith Ben Ari at: 050-6214070; and questions regarding the other crossings can be forwarded to the contact below. In addition there is a regional check post between Beit Shan and Jericho on Route 90.

This year 22 tour operators met for a seminar at the Allenby Bridge Crossing with the Director Mr. Yoni Dotan and his staff including Mr. Israel Yifrach. As a result, several suggestions for the improvements of Tourism Services have been implemented. **Tour Operators are encouraged to notify the authorities directly at the gateways time of arrival of large groups. Mr. Israel Yifrach will accept details at fax: 02 9943289.**

We are happy to announce the initiation of the "Tourphone" at our Ben Gurion Airport office, open 24 hours a day beginning on the 15th of July, 2008. By dialing *3888, from any phone, tourists can receive immediate answers and assistance regarding tourist services as well as assistance of the Israel Police, Ministry of Interior services, Airport Authority and more. The "Tourphone" line will operate seven days a week.

Tourists with questions or difficulties during their visit can receive immediate response or a detailed referral to the proper relevant authorities:

- Filing complaints against tourism entities,

- Assistance with matters requiring the intervention of the Israel Police (i.e. violence, theft, traffic and transportation and more),
- Ministry of Interior affairs: assistance with border control and Israel's Gateways, visas and renewal of visas,
- Emergency updates and announcements,
- Basket of Services offered by the Tourism Services Administration including information about Tourism Information Offices in the country,
- Referral to the relevant regional authorities and Municipal Tourism Boards upon questions dealing with specific tourism sites, how to get there and more.
- Health Services.

Please note that changes do occur and it is best to verify opening hours at the Gateways, and rates of passage fees in advance. Agents are requested to notify the Operations Director at the land Gateway ahead of time regarding group arrival.

Please feel free to contact us. Wishing all a fruitful and prosperous tourism season,

Nancy Shedlaz

Tourism Services Administration

Nancys@Tourism.gov.il,

Tel: 050 6214127

ISRAEL LAND GATEWAYS

BORDER WITH EGYPT:

- ▶ **Taba Terminal**

BORDERS WITH JORDAN:

- ▶ **Yitzhak Rabin Terminal**-(also called Arava-Aqaba Gateway)
- ▶ **Allenby Terminal**- (also called King Hussein Gateway) - For tourists, Israelis holding a valid visa for Jordan from the Embassy and Palestinians.
- ▶ **Jordan River Terminal** - (also called also Sheik Hussein Gateway)

GENERAL INFORMATION FOR PREPARATION IN ADVANCE:

Passage fee certificates may be purchased:

- Through the [website](https://www.cpl.co.il/) of Change Place Co.: <https://www.cpl.co.il/> (Hebrew and English).
- **At the Terminal.**
- **At the following Post Office branches:**
 - i. Jerusalem - 23 Jaffa Street
 - ii. Tel Aviv - 7 Mikveh Israel Street
 - iii. Haifa - 19 Pal Yam Street
 - iv. Beersheba - 9 HaNessiim Blvd.
 - v. Eilat - HaTmarim Blvd.
 - vi. Beit Shean - HaHistadrut Street, the Local Council Building



Information for Passengers with Special Needs

The border terminals were planned to be accessible to passengers with Special Needs , taking into consideration and providing solutions for the unique needs of assisted travelers, so as to enable them to receive services in person and independently.

As part of the service, passengers may apply to the terminal's personnel for assistance and help. Passage through the terminal, both on departure and on arrival, is uncomplicated, accessible to the disabled and unimpeded in all directions.

Special parking places have been marked for the disabled in the parking lots. These are near the terminal building and easily accessible.

Wheelchairs may be obtained free of charge in the terminal. The wheelchairs remain at the disposal of those who need them until they leave the terminal.

Public toilets in the terminal are accessible and adapted to wheelchairs.

Within the framework of improving services to all those passing through the terminals, the Airports Authority has completed a process of checking the accessibility to persons with disabilities at the border terminals. The check was carried out by a professional company specializing in the field of accessibility. **Terminal personnel will be happy to help and assist in solving any problem that may arise.**

Tips for Passengers

- Opening hours for the different Gateways vary seasonally. In addition, they vary between the different Gateways.
- Ensure the value of goods purchased at the duty free shop up is up to the amount permitted by Customs Regulations (the Regulations appear on the signboard at the Terminal).
- Should any problem arise during the crossing process, you may request the assistance of the Duty Manager.
- Comply with the instructions of the ushers and the broadcasts over the public address system at the terminal
- Ensure that you comply with all the regulations of the Ministry of Agriculture (appearing on signboards at the Terminal) and refrain from bringing in contraband goods such as: Food, animals, plants etc.).

Recommendations for Group Leaders

- In exceptional cases, requests for late group passage can be forwarded to the various Gateway Directors. Please note, because such approval must be coordinated between both sides, requests should be forwarded as much in advance as possible.
- Groups must arrive at the Gateway at least one hour prior to closing.0

Recommendations for Individual Travelers

- Check the validity of your passport - it must be valid for at least 6 months.
- You may pay the exit fee at the bank at the Terminal or at some Post office Bank branches.
- Ensure that your driving license is valid and that your vehicle is not attached or under lien (For those departing in private vehicles).
- For passengers in private vehicles, it is recommended to return to Israel early – around noontime.

Below are the Land Gateways' Hours of Operation and Present Rates

להלן סיכום התעריפים ושעות הפתיחה במעברים נוסעים בלבד:

שעות פתיחה	שעות פתיחה	מס נמל	מעברים
OPENING HOURS	OPENING HOURS	AUTHORIZED GATEWAYS TAX 'NIS' RATES	GATEWAYS
08 6360999	פתוח 24/7 – סגור רק ביום כיפור ובחג הקורבן Open 24/7 year round Closed on Yom Kippur and the Muslim Feast of the Sacrifice	84 NIS ₪ (שווה ערך ל-\$26.25)	טאבה TABA
08 6300555	א'ה' פתוח מ- 06:30 עד 20:00 ; ו' וש' פתוח מ- 08:00 עד 20:00 ; סגור ביום כיפור וראש השנה המוסלמית Open S-Th from 06:30 until 20:00; Open Friday and Saturday from 08:00 until 20:00; Closed on Yom Kippur and the Moslem New Year	84 NIS ₪ (שווה ערך ל-\$26.25)	רבין RABIN
02 5482600	חובה להגיע לפני סגירת המסוף ולפי הפירוט הבא: א'ה' פתוח מ- 08:00 עד 16:30 ו' וש' פתוח מ- 08:00 עד 13:00 סגור רק ביום כיפור ובחג קורבן; Open S- Th from 08:00 until 16:30; Friday and Saturday from 08:00 until 13:00; Closed on Yom Kippur and the Muslim Feast of the Sacrifice	146 NIS ₪ עבור תיירים וישראלים בעלי וויזה; 128 NIS ₪ לפלסטינאים בלבד; 128 NIS ₪ FOR PALESTINIANS; ISRAELIS AND TOURISTS PAY 146 NIS.	אלנבי* Allenby
04 6093400	א'ה' פתוח מ- 06:30 עד 21:00 ו' וש' פתוח מ- 08:00 עד 20:00 ; סגור ביום כיפור וראש השנה המוסלמית; Open S-Th from 06:30 until 21:00; Open Friday and Saturday from 08:00 until 20:00; Closed on Yom Kippur and the Moslem New Year	84 NIS ₪ (שווה ערך ל-\$26.25)	נהר הירדן Jordan River
<p>Please note: It is required to arrive at the Gateways at least one hour before closing.</p>		<p>לתשומת לבכם: חובה להגיע למעברי גבול לפחות שעה לפני סגירה.</p>	

TABA CROSSING – Israel's Gateway to Egypt

Terminal Information

The Taba Terminal serves as a border crossing between Israel and Egypt for Israeli citizens and foreign tourists, with the exception of Palestinians.

The Terminal is situated at the foot of a steep mountain on one side and on the other side is a coastal strip, which is a proclaimed nature reserve.

The geographical location of the Terminal limits the terminal to a narrow strip of land only 45 meters wide and 200 meters long.

Close to 1 million passengers per year and about 7,000 vehicles pass through this location.

Please note:

► Taba Terminal

1. Tourists wishing to enter Cairo must attain a visa from the consulate in Eilat in advance. Visa to the Sinai Peninsula only, is available at the border.
2. Tourists wishing to enter with a vehicle must produce "Carne de Passage" from their country of origin. Israelis may acquire at the Memsy Auto Club.
3. Passage in a rented vehicle - to the Taba area only

Rates for those crossing by vehicle- on the Israeli and Egyptian sides are subject to change!

Essential telephone numbers and hours of operation

Terminal switchboard	08-6360999
Terminal fax	08-6373024
Taba Terminal customs	08-6372108
Border Police	08-6370192
MEMSI - The Automobile and Touring Club of Israel office	08-6340502
Change Place	08-6340502
Taba Taxi	08-6333339
King Solomon Taxi	08-6332426
Shachamon Taxi	08-6315455
Israeli Embassy in Egypt	00 20 2 - 3610528/545
Egyptian Embassy in Israel	03-5464151, Fax: 03-5441615
Egyptian Consulate in Eilat	08-6376882

Hours of Operation

The Terminal is open for business 24 hours a day, 7 days a week, all year round, with the exception of Yom Kippur (the Day of Atonement) and the Muslim Feast of the Sacrifice, when the Terminal is closed. On Yom Kippur (the Day of Atonement) and the Muslim Feast of the Sacrifice, it is advisable to follow announcements in the media in order to find out the exact hours of operation.

Transportation To and From the Gateway

It is possible to arrive at the Gateway in the following ways:

- By taxi from Eilat
- Egged bus no. 15 - from the Eilat Central Bus Station
- Tourist buses

PASSAGE FEES RATES ARE SUBJECT TO CHANGE!

All persons crossing into Egypt must purchase a passage fee certificate before leaving Israel.

There is also an inbound passenger passage fee at the Egyptian border.

On the Israeli side, the following services are available for a fee:

1. Translation of vehicle license – (It is recommended to do this at one of the MEMSI (Israel Automobile Club) branches throughout the country).
2. Issuing an international driver's license.
3. Comprehensive insurance valid for 3 months in the Sinai area.

For additional assistance, please feel free to call: Mr. Avi Kendlekar, Director of the Israel Ministry of Tourism Eilat Office 08 6309111 or 050 6214114.

YITZHAK RABIN TERMINAL

Terminal Information

The Yitzhak Rabin Terminal is the southernmost border crossing between Israel and Jordan, and is located about 3 km. north of the town of Eilat.

Formerly known as the Arava Terminal, it serves as a border crossing between Israel and Jordan for Israelis and foreign tourists only.

The Terminal serves also as a Freight Terminal through which goods are conveyed between Israel and Jordan.

The majority of outbound passengers pass through the Terminal in groups going on one-day trips to Petra, generally from hotels in Eilat. Travel is customarily for organized groups as well as individual travelers.

Essential telephone numbers and hours of operation

Terminal management	08-6300555
Terminal fax	08-6336844
Yitzhak Rabin Terminal customs	08-6300400
Border Control	08-6336753
Change Place	08-6377897
Foreign Corps Liaison Unit	08-6302425
Jordanian Embassy in Israel	03-7517722
Israeli Embassy in Jordan	00962-655524680

Hours of operation of the Terminal:

For your attention: It is required to arrive at Gateways at least one hour before closing.

Sunday to Thursday - 06:30 - 20:00

Friday and Saturday - 08:00 - 20:00

On Yom Kippur (The Day of Atonement) and on the Muslim New Year – the Terminal is closed.

Transport to and from the Terminal

The Terminal can be reached by taxi, shared service taxi from Eilat, or by private vehicle. Travelers by car can continue to Jordan by car or park the vehicle in the parking lot adjacent to the Terminal.

RATES AND PASSAGE FEES ARE SUBJECT TO CHANGE!

All persons crossing into Jordan must purchase a passage fee certificate before leaving Israel.

Obtaining a visa at the Jordanian Terminal:

At the Yitzhak Rabin Terminal, any passenger, Israeli or foreign, can obtain a visa for two weeks at the Jordanian Terminal, with the exception of the citizens of countries from which Jordan requires issuing the visa in advance. The visa can be extended beyond the two weeks, at any police station in Jordan, up to a period of three months. A multi entry visa may be purchased at the Jordanian Embassy for a period of three to six months, with no limitation on the number of entries into Jordan.

For details: The Jordanian Embassy in Israel, Tel. 03- 7517722.

Departing for Jordan by private vehicle

All payments applicable to passengers without a vehicle are also applicable to passengers in a vehicle, in addition to the following payments:

1. Translation of the vehicle license by Change Place Co.
2. International Driver's License (not issued at the Terminal).
3. Taxes and stamps in Jordan.
4. Changing license plates in Jordan.
5. Third party insurance in Jordan (depending on engine capacity).

Please note: Prices may change from time to time.

For additional assistance, please feel free to call: Mr. Avi Kendlekar, Director of the Israel Ministry of Tourism Eilat Office 08 6309111 or 050 6214114.

ALLENBY BRIDGE TERMINAL – Israel's Central Gateway

Terminal Information

The Allenby Terminal serves as a border crossing between Israel and Jordan and between the Palestinian Authority and Jordan.

The populations entitled to pass through the Terminal: Palestinians and tourists.

(Israelis are permitted to cross at this Gateway provided they hold a valid tourist visa from the Jordanian Embassy stating that it is valid at the Allenby Bridge).

The Terminal contains a freight wing, which serves for the transit of goods between Jordan and the Palestinian Authority, and between Jordan and Israel.

Recommendation for users of the Terminal

- To those crossing by vehicle - for your information, on the Jordanian side you will have to purchase third party insurance. It is possible to purchase complementary insurance in Israel (this can be done at the bank branch at the Terminal).
- **It is prohibited to cross over to Jordan with a motorcycle.**
- **Taxis and rented vehicles are not permitted to cross** between the two countries.

Essential telephone numbers and hours of operation:

Position	Office Tel. No.	Fax
Terminal management	(02) 548-2600	(02) 994-3289
Ministry of the Interior	(02) 940-9187	(02) 940-9207
Customs management	(02) 940-6555	(02) 994-4359
Police	(02) 940-7444	(02) 940-7440
Liaison and Coordination Administration	(02) 994-3375	(02) 994-3394
Foreign Forces Liaison Unit	(02) 940-5475	
Change Place Bank	(02) 940-9416	(02) 994-7123
Agriculture	(02) 994-3492	
Post Office	02 - 9947301	02 -9947301
Kiosk	02 -9400137	
Laufer VIP Service – JHA	02-9409041	02-9409041

Hours of Operation of the Terminal

The Terminal is open for business at the times stated below, 7 days a week, all year round, with the exception of Yom Kippur (the Day of Atonement) and the first day of the Muslim Feast of Sacrifice, when the Palestinian Wing is closed.

For your attention: It is required to arrive at Allenby Gateway during the following hours: Sunday to Thursday from 08:00 – 16:30
Friday and Saturday– 08:00 – 13:00

Transportation To and From the Airport

Travelers at the terminal can use the following travel options:

- Special fare taxis to anywhere in Israel.
- Taxi service to East Jerusalem.
- Taxis from anywhere in the country.
- Bus number 961 from Kiryat Shmona and from Jerusalem.

The bus stop is on Road number 90, next to the upper entrance gate to the Terminal. From this gate, entrance is by taxi only. Upon leaving the terminal, passengers can take a taxi as far as the upper gate, and from there catch the bus to Jerusalem or north to Tiberius.

JORDAN RIVER BORDER TERMINAL

Terminal Information

The Jordan River Terminal is the northernmost border crossing over the Jordan River. The Terminal is in the vicinity of the town of Beit She'an.

The Terminal is situated at an important strategic point: Close to Haifa, to the Port, to the center of Israel and to the center of Jordan, a fact that greatly eases transit in both directions and the conveyance of freight between the two countries.

The Jordan River Terminal serves as a border crossing between Israel and Jordan for Israeli citizens and foreign tourists, with the exception of Palestinians.

The Terminal serves also as a freight terminal through which goods pass from Israel to Jordan and vice versa.

Essential telephone numbers and hours of operation

Terminal switchboard	(04) 6093400
Terminal fax:	(04) 6586421
Customs	(04) 6480018
Border Police: (04) 648	(04) 6481103
MEMSI (Israel Automobile Club):	(04) 6068705
Change Place	(04)6060368
Taxi:	(04) 6585834
Israel Embassy in Jordan:	009626696511
Jordanian Embassy in Israel:	(03)7517722

The office hours of the above entities are to the same as the hours of operation of the terminal.

Hours of Operation of the Passenger Terminal:

Sunday to Thursday: 06:30 – 21:00 (*)

(*) For your attention: It is required to arrive at the Israeli/Jordanian Border at least one hour before closing.

Friday and Saturday: 08:00 – 20:00

The terminal operates throughout the year, with the exception of Yom Kippur (the Day of Atonement) and the Muslim New Year – Id el Hijara.

Transport to and from the Terminal

The Terminal can be reached by the following means:

- Taxis
- Private vehicles - it is possible to cross over to Jordan with the vehicle or to park it at the parking lot adjacent to the Terminal - for a fee.

Rates

Passage Fees: Rates are subject to change!

Additional Fees

- Bus ticket from the Jordanian terminal to the Israeli terminal,
- Bus ticket from the Israeli terminal to the Jordanian terminal,
- Visa on the Jordanian side for all tourists.

For those departing by vehicle

- Changing license plates on the Jordanian side + insurance for 1 week on the Jordanian side.
- Changing license plates on the Jordanian side + insurance for 1 month on the Jordanian side.
- Insurance on the Israeli side.